**BIKASH BARIK**

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# Profile

To associate with an organization, that allows me to utilize my abilities, explore new technologies, contributing to the organization’s goals as well as my professional and personal growth

# Summary

* Having 2.5years of experience in Application support / Production support UNIX/Oracle in Manufacturing and Automobile Domain.
* Worked on project using **SQL, PLSQL, UNIX and Shell Scripting**
* Providing Production Support (L1 and L2 Level), and operation to client on 24\*7 basis

● Responsible for providing the support in all production related issue

● Extensively worked on SSH, FTP and SFTP.

* Good in writing SQL queries.
* Good knowledge on scheduling using Crontab command.
* Forwarding to deeper support team if any major changes required
* Exposure to ITIL-V3(Incident Management, Service Request, Change Management)
* Ability to learn quickly and to correctly apply new tools and technology

# Technical Skills

* Programming Language: SQL, PLSQL, Linux, and Shell Scripting
* Database: Oracle (11g)
* Tools: TOAD, SQL Developer, Putty, WinSCP/FileZilla.
* Scheduling Tools: Crontab, CA WA Workstation
* Ticket Tracking tool: Jira, CSM
* Operating System: Windows, Linux.

# Educational Background

* Bachelor of Engineering (AMIE, Kolkata)-Pursuing
* Diploma | DRIEMS polytechnic, Odisha 2016
* 10th | HSE board, 2013

**Projects**

*Organization***: Tata Cummins Private Limited (2019- Till date)**



*Client***: Tata Motors**

*Project Title****:* Automotive OEMs**

*Business Domain***: Automobile and Manufacturing**.

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***Environment*: SQL, PLSQL, UNIX, Shell Scripting**

***Project Details*:**

The Project involves administration and maintenance of Enterprise Data Warehouse, spare Parts Pricing and Vehicle engine Price Stickers Applications. The scope of the project is to load the weekly, monthly, and daily transactional data into data warehousing tables using PLSQL concepts (stored procedure and packages). Stored procedures and packages will be internally called by automated shell scripts through Automatic scheduler (Cybermation CA workstation) based on file watcher job which captures the logs. Business will extract the required data from the publish layer out bound data warehouse using a reporting tool**.**

***Roles & Responsibilities:***

As a team member, was responsible for

* Monitoring the production jobs and sending status report to the team.
* Constant analysis, system monitoring, responding to customer queries and responding to critical/severe business issues
* Directly communicate with L3/Developer team to fix the errors
* Production Server Monitoring and troubleshooting and clear bugs
* Executing the jobs manually and taking necessary actions based on the reason for job failure.
* Worked closely with the implementation team to understand and design technical solutions to meet high end perform.
* Give the status report of tickets to Manager of our department
* Providing on call support (24 X 7) in case of batch failures or high business impact job failures.
* Scheduling jobs in Crontab as per the process.

**Skills Used**: Oracle, PLSQL, SQL, UNIX

# Personal details

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| --- | --- |
| Residence: | Pune, Maharashtra |
| Current Position: | Software Engineer |
| Date of Birth: | 18-Feb-1998 |
| Gender: | Male |
| Languages known | English, Hindi, Odia |
| Notice Period: | Immediate join (15 Days or less) |

# Declaration

I hereby declare that the above information is authentic, and true to the best of my knowledge.

Bikash Barik

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